# MAX, MADNESS + MAYHEM 2018 SATURDAY 28<sup>TH</sup> JULY - SATURDAY 4<sup>TH</sup> AUGUST 2018

# YOUNG PERSON APPLICATION FORM

Please complete/delete as appropriate:

1. YOUNG PERSON'S DETA	ILS:	
First Name:	Surname:	
Address:		
Postcode:	Contact Telephone Number:	
Contact Email:		
Date of Birth:/	Age at time of holiday:	Gender: Male/Female
Urban Saints/Energize/Church gro	oup attended (if any):	
	ou posted with news about other fantastic I prefer <u>not</u> to hear about this stuff, then p	
I am friends with		
(This information may be useful to with them, please indicate here.)	o us in planning. If you do know others an	nd if possible would like to be grouped
2. DETAILS OF PARENT/GU	JARDIAN (REQUIRED IF APPLICAN	IT IS UNDER 18):
Title: First Name:	Surname: _	
Address:		
		Postcode:
Contact Telephone Number:	_	
Contact Email:		
Sibling name(s) (if applying for sib page 3):	ling (£30 for second and subsequent siblin	ngs) discount, if needed – see note 4 on
I give consent for Urban Saints to	keep me informed of news, events and ap	ppeals by email $\Box$ ; by post $\Box$ ; by text $\Box$
I understand that Urban Saints wi	•	ss and attendance at this event to comply

	<ul><li>□ Urban Saints mailing</li><li>□ Urban Saints web site</li><li>□ Been before</li></ul>	□ Family Member □ Church □ Scripture Union	□ Friend □ Other (please specify):	
4. PAYMEN	NT INFORMATION (Plea	se indicate how you intend t	to pay for the holiday)	
	yment by bank transfer (£	- Full payment by cheque		
□ Deposi	t by bank transfer (£40)	□ Deposit by cheque (£40	) □ Deposit by cash (£40)	
Bank details	s: Natwest, M&M Holidays το	ees account		
Sort code: 6	50-13-23 Acct No. 47430702	Ref: Your child's name		
before the immediate Leaders in any behavior	holiday commences and it is ly. However, in the meantim planning the holiday. [For ex	essential that it is complete e please let us have any info ample any dietary requirem nglish is not your child's first	SON: A medical form will be sent shortly ed and returned by a parent/guardian ormation which would be helpful to the M+l ents, any major disabilities/health care need language. Please give brief details here or	ds
	ATION BY THE YOUNG F		be signed by the young person)	
I agree to	give my full support and co-	pperation to the Holiday Lea	der.	
I will beha	ive appropriately at all times.	Signed:	Date:	
7. DECLAR 18 OR C		UARDIAN IF APPLICAN	IT IS UNDER 18, OR BY APPLICANT	IF
I agree to t	he Booking Terms & Condition	ons (page 3) that accompany	this Application Form.	
I support a	nd approve my son/daughte	r/ward taking part in this ho	liday.	
	this, I apply for my child/war ppen on acceptance of this a	·	ember of Urban Saints and acknowledge th	at
I enclose a bank transi		yable to 'M&M Holiday fees	account'). Or I have paid £ by	
I agree to p	pay any outstanding balance	of £* by 31/5	/18 (please record this under note 14 on p3	;)
			(parent/guardian)	
			with deposit or full payment to: lose, Hook, Hants. RG27 9RP	Εl

3. HOW DID YOU HEAR ABOUT M+M? (Please tick any that apply)

## **BOOKING TERMS & CONDITIONS AND FAQ 2018**

Please retain for your records.

#### 1. HOW DO I BOOK A PLACE AT MAX, MADNESS OR MAYHEM?

Complete all sections of the Application Form (page 1-2) and send it to the Booking Secretary (contact details on booking form and below). The completed application must be accompanied by a non-returnable deposit of £40 – cheques should be payable to 'M&M Holidays fees account'. Applications will be dealt with on a date-received priority basis, and you will receive a letter or email of confirmation regarding your booking once it has been processed. Holiday places are limited so please book early.

#### 2. WHAT ABOUT PAYMENT?

Cheques for holiday fees should be made payable to 'M&M Holidays fees account'. The balance of the holiday fees is due by 31st May 2018. You will not receive a reminder of the balance due. If payment is not received by this date, we reserve the right to advise you of cancellation of your booking and the loss of your deposit. If you book within eight weeks of the start of a holiday, full fees are due with the application. In cases of financial hardship, Urban Saints may be able to help you access charitable funding to subsidise the cost of the holiday. Wherever possible please make us aware of any need at the time of booking.

#### 3. WHAT IS INCLUDED IN THE COST OF THE HOLIDAY?

The price includes full board and accommodation and a wide range of activities. The holiday publicity gives details of the type of accommodation (tents or dormitories), activities and any travel arrangements included in the published price. The cost of any optional additional activities and trips will be advised to you by the holiday leader or organiser. Pocket money is not included in the cost of the holiday. All meals on the holiday are included in the cost, from the evening meal on the day of arrival to breakfast on the day of departure. We are happy to provide for medical dietary needs and vegetarian diets if notified in advance.

#### 4. SIBLING DISCOUNTS

A sibling discount of £30 from the cost of the holiday is available for the second and subsequent children from the same family who are resident at the same address. Since this will be drawn from our charitable donated funds, please only make use of this where there is need.

#### 5. WHAT ABOUT PRICE INCREASES?

Urban Saints reserves the right to alter or cancel any activities, accommodation, travel or other arrangements if unforeseen circumstances arise. If the price of your holiday is liable to a surcharge as a result of currency fluctuations, or an increase in transportation costs, we will bear any cost increases up to 2% of the holiday fee. However, we reserve the right to impose a surcharge if our costs increase by more than 2%. If any surcharge equates to more than 10% of the holiday price, you will be entitled to cancel, with a full refund of all money paid. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date of the printed notification. We will not increase any fees within 30 days of the start of the holiday.

#### 6. WHAT IF THE HOLIDAY IS CANCELLED BY URBAN SAINTS?

We will only cancel a holiday if the minimum number of bookings required for the holiday to take place has not been received, or if unforeseen circumstances arise outside our control. In such an event we guarantee to refund any fees in the following manner: if the holiday has not started, fees will be refunded in full or, if an alternative holiday is chosen, any difference will be refunded. If part of the holiday has taken place then a proportion of the fees appropriate to the circumstances will be refunded.

#### 7. WHAT IF I SHOULD CANCEL?

If you decide to cancel your application you must inform the Booking Secretary in writing. Notification of cancellation will only be effective from the date it is actually received in writing. If more than 56 days' notice is received prior to commencement of the holiday, only the deposit is forfeited. If your cancellation is received less than 56 days prior to the commencement of the holiday, the following charges will be made:

56 – 43 days 35% of total published price 42 – 29 days 75% of total published price 28 days or less 100% of total published price

#### 8. WHAT ABOUT INSURANCE?

You are strongly advised to take out cover against cancellation, personal accident and theft. Personal property is the young people's responsibility at all times, unless any loss or damage is due to our negligence or failure to carry out our responsibilities. Urban Saints are insured for public liability up to £10m.

#### 9. CONTRACTUAL TERMS

In compliance with the Package Travel, Package Holidays and Package Tours Regulations 1992, you need to be aware that as soon as the request for a place has been acknowledged in writing or by email, a contract exists between Urban Saints, Kestin House, 45 Crescent Road, LUTON, LU2 OAH and the parent or guardian of the young person wishing to attend the holiday, should he/she be under 18 on the day the application is accepted.

#### 10. SMOKING, ALCOHOL AND ILLEGAL SUBSTANCES

Smoking and alcohol are NOT permitted on Urban Saints Holidays. In the unlikely event of anyone being caught in possession of controlled drugs, they will automatically be referred to the police.

#### 11. BAD BEHAVIOUR

It is expected that all participants at an Urban Saints Holiday will behave reasonably. Anyone who grossly or repeatedly misbehaves will be sent home. Collection from the holiday will be the responsibility, and at the expense, of the parent/guardian. Parents will be required to pay for deliberate damage caused by their children.

#### 12. OTHER STUFF

Urban Saints will treat the information given on the booking form in total confidence (except as required by law) and store it in full accordance with the Data Protection Act 1998. It will be kept so that we can provide you with the information and services that best match your requirements and preferences. We may take videos and photographs of holiday activities, and attendance at a holiday signifies agreement that these may appear in future publicity or other materials produced by Urban Saints, or materials produced by other organisations in sympathy with Urban Saints and to whom express permission to use the videos/photographs has been granted. Your details will only be made known to others outside of Urban Saints where we use, or collaborate with, other people or organisations to carry out work on our behalf. A duty of confidentiality will be imposed on such people and organisations.

#### 13. HAVE A QUERY?

Contact:

El Webster
M&M Booking Secretary
18 John Morgan Close
Hook
Hants RG27 9RP
Tel: 01256 761595/07775 700249 or
info@madnessandmayhem.org.uk

### 14. FOR YOUR RECORDS, PLEASE COMPLETE THE TABLE:

Fees for the holiday £239
Less sibling discount £30 if applicable (see note 4) £
Less deposit (paid with application, note 1) £40
Balance to be paid by 31st May 2018 £ \*